



LifeStyle Series Limited Warranty

Schult Redwood Falls Limited Warranty is serviced and handled by your retailer. Retailer will then bill approved warranty work to Schult.

Section 1: Overview of Agreement

Schult 1yr. warranty period starts as soon as the home is installed onsite or extended to the first Home buyer.

If you find a manufacturer defect within the warranty period, please follow these instructions:

- Confirm that the defect is covered and not excluded (see section 3)
- Provide written confirmation along with required pictures to your retailer within 30 days.

Next, Retailer is responsible for authorized repairs and will complete the following steps:

- Repair the defect, OR
- Replace the defective component
(Please note replacement parts may have slight variations in color.)

Cosmetic Damage and imperfections:

If you see cosmetic damage or imperfections in your home at the time of delivery, please submit a written claim with pictures within 30 days of home installation. Any submissions made after this time period will not be repaired. All Homes are limited to a one-time cosmetic list.

To expedite warranty service claims, please include:

- Serial Number
- Date of purchase
- Customer name with address
- Phone number
- Service details and pictures

How long will the repair or replacement take?

The time required for repair or replacement will depend on the availability of parts, labor, accessibility of home, weather or season of year and/or other factors outside our control.

Section 2: Incidental or Consequential Damages

During repair or replacement, Schult is not liable for any of the following:

- Inconvenience, storage or loss of home use
- Lodging, meals, or other travel costs
- Payment for loss of time or pay
- State or Local taxes required on warranty repair

Section 3: Agreement Exclusion

These items are not covered by your one-year limited warranty

- Any home located outside of the continental U.S
- Homes used for commercial, industrial purposes, or as rental property
- Any items installed by a third-party including appliances
- Outside repair expenses not approved by the Schult Homes Redwood Falls team
- Heavy furniture, artwork or other items that exceed the Homes structural capacity
- Defects or Damage from:
 - Settling of the home or shifting soil conditions
 - Frozen Pipes
 - Decks or porches attached to the home
 - Inadequate drainage around and beneath the home
 - Condensation, mold, and mildew
 - Alteration or modification of the home

Please reference The Schult Homeowner Manual pages 7-9 for a detailed list of items not covered under warranty.

The homeowner is responsible for normal maintenance as described in the Homeowner's Manual. Any damage or defect caused or worsened by neglect, abnormal use, or improper maintenance and operation will not be covered by this warranty.

Section 4: FAQs

Who do I contact if I need to report an issue with my home?

Contact your Retailer with all information and pictures of issue.

How long will the repair or replacement take?

The time required for repair or replacement will depend on the availability of parts, labor, accessibility of home, weather or season of year and/or other factors outside our control.

What if I moved my Home? Am I still covered by this agreement?

No. Any home moved from site where the home originally was set-up does not qualify.

If I lease my home, will claims still be covered by this agreement?

No. Any claims, demands, or liabilities arising out of leasing your home will not be covered.

*To improve our customers' overall home buying experience, you will be receiving a phone survey call within six months of your home purchase date.